

Santos, S., Augusto, L. F., Oliveira, A. (2021). Digital Communication and Dialogism in Official Websites of Tourism Institutions: From Past to Present. In M. G. Dinis, L. Bonixe, S. Lamy, Z. Breda (Eds.), *Impact of New Media in Tourism* (pp. 18). IGI Global. DOI: [10.4018/978-1-7998-7095-1.ch012](https://doi.org/10.4018/978-1-7998-7095-1.ch012)